First Day FAQS

WHAT IS FIRST DAY™?
7) " V # included as an additional course charge for a particular course or program. This model is easy and convenient for student use, provides an affordable option, and supports student success by ensuring every student is prepared for the first day of class.
7) educational resources such as workbooks, problem sets, tutorials, video, simulations, and interactive software. Digital textbooks have many features that allow you to interact with your course content like never before. Depending on the course materials used, features may include highlighting, annotation,
WHAT IF I WANT A PHYSICAL COPY OF THE TEXTBOOK?
Most publishers give students the option of purchasing a very affordable loose-leaf copy of the book through the campus bookstore. The loose-leaf copy can also be ordered online from the bookstore and shipped directly to your home.
WHAT ARE THE BENEFITS OF FIRST DAY™?
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Once the course is opened by the instructor, you will be able to access your digital course materials through your Learning Management System (LMS). First-time users will need to create an account with the publisher providing the course material. Please ensure your pop-up blocker is disabled within your browser during use.

IS THERE HELP AVAILABLE?

Yes! Each faculty member is trained to help you with your digital course materials and can provide instructions on how to access the materials through your campuses LMS. The Campus Bookstore also offers 24/7 Support via:

Web: <u>customercare.bncollege.com</u>

Toll Free: 1-844-9-EBOOKS (1-844-932-6657)
Email: bookstorecustomercare@bncollege.com

WHAT HAPPENS IF I DROP/WITHDRAW FROM A CLASS?